

Guatemala 26 of October 2010-10-26

Dear Angela:

This was my first experience buying through Internet and I was a little scared of doing so but I had the best experience of my life. You and Mr. Jiri were so friendly and you always gave answer to my questions. Even I asked for a cable and you went and bought it for me. Then I needed a Trailer for the Waverunner and Mr. Jiri got a great one for me. When I was at the port in Guatemala, they told me it was a brand new trailer and that the Waverunner was in great shape. I was so happy and when I saw it, it was really better than what I thought. I have a lot to thank you because I wrote over 50 mails and you and Mr. Jiri always answered. I really appreciate what you and your company did for me. You even quoted the shipping for me. I believe I was send to the best company. I am so grateful for all your help and now we are enjoying the Waverunner so much. I am happy there are still people that have a word, that sell what they offer and that have the service mentality as I do here in my country. I could not find a better company to deal with than yours. I fell I owe you and your company and if this is the way you treat all your customers, I believe you have a great and big company now. I don't know you in person but I want to meet you and then you all you did in person.

I don't know what else to say. I can just say THANK YOU, it has been a great pleasure doing business with you and your company. The smile of my kid enjoying is my satisfaction and you and your company made it happen.

Thanks,

Hans Schnoor

